

Person Specification

Job Title	Plumber
Grade	Band B
Service/Section	Occupied
Directorate	Housing and Safer Communities

Shortlisting Criteria: Essential criteria assessed via application form should be used to shortlist.

Criteria	Essential/ Desirable
Knowledge	
<ul style="list-style-type: none"> City & Guilds/NVQ (Plumbing) or equivalent extensive relevant experience. Ability to accurately read technical drawings and deliver works within agreed timescales. A good knowledge of handheld technology would be an advantage. 	E
<ul style="list-style-type: none"> Good knowledge of reactive repairs. Able to carry out works to a high standard as detailed on works orders or as instructed by your supervisor/planner. 	E
<ul style="list-style-type: none"> A good knowledge of all hand tools, power tools and plant used to carry out your work including their uses, including compliance of testing and maintenance programs. 	E
<ul style="list-style-type: none"> Strong organisational skills, including prioritizing and effectively managing your own workload and health & safety, contributing effectively to the team always focusing on customer satisfaction. 	E
Skills and Abilities	
<ul style="list-style-type: none"> You must hold a current manual full driving license 	E
Experience	
<ul style="list-style-type: none"> To provide customer focused reactive repairs to our residents, with a view to achieving a first fix every time. A working knowledge and understanding of reactive building maintenance is essential, maintaining a customer focused work ethic. Always maintaining customer satisfaction and delivering value for money 	D D D

Equal Opportunities	
Understanding of and commitment to the Council's equal opportunities policies and ability to put into practice in the context of this post.	E
Understanding of and commitment to achieving the Council's staff values and ability to put into practice in the context of this post.	E