



<p>updated.</p> <p>d) Able and willing to remain flexible to meet service demands, maintain good timekeeping, be conscientious, reliable, compassionate, and calm when dealing with emotional, confrontational, or distressing situations.</p>	
<p><b>Experience</b></p> <p>a) Working in a bereavement, care, funeral industry, NHS, policing, ambulance or mortuary sector.</p> <p>b) Knowledge of customer care and working in a pressurised environment. Able to promote the services to visitors, partners and stakeholders in a positive manner whilst maintaining confidentiality.</p> <p>c) Able to understand and comply with daily work plans or rosters for self and others.</p>	<p>Desirable</p>
<p><b>Equal Opportunities</b></p> <p>Understanding of and commitment to the Council's equal opportunities policies and ability to put into practice in the context of this post.</p> <p>Understanding of and commitment to achieving the Council's staff values and ability to put into practice in the context of this post.</p>	<p>Essential</p> <p>Essential</p>