

## Person Specification

<b>Job Title</b>	Tiler and Slater - Roofer
<b>Grade</b>	Grade C
<b>Service/Section</b>	Occupied
<b>Directorate</b>	Housing and Safer Communities

**Shortlisting Criteria:** Essential criteria assessed via application form should be used to shortlist.

Criteria	Essential/ Desirable
<b>Knowledge/Skills</b>	
<ul style="list-style-type: none"> <li>City &amp; Guilds/NVQ or equivalent or Extensive relevant experience.</li> </ul>	E
<ul style="list-style-type: none"> <li>To provide customer focused reactive repairs to our residents, with a view to achieving a first fix every time, maintaining customer satisfaction at all times.</li> </ul>	E
<ul style="list-style-type: none"> <li>Able to carry out works to a high standard as detailed on works orders or as instructed by your supervisor/planner.</li> </ul>	D
<ul style="list-style-type: none"> <li>To adhere to all relevant health and safety policies and compliance to processes and procedures for safe working practices.</li> </ul>	E
<ul style="list-style-type: none"> <li>A working knowledge and understanding of reactive building maintenance is essential, maintaining a customer focused work ethic.</li> </ul>	E
<ul style="list-style-type: none"> <li>A good knowledge of hand held technology would be an advantage.</li> </ul>	D
<ul style="list-style-type: none"> <li>A full manual driving licence is required with no previous DR10/DG10 disqualifications in the last 5 years as you will be required to drive a company vehicle.</li> </ul>	E
<ul style="list-style-type: none"> <li></li> </ul>	
<b>Equal Opportunities</b>	

Understanding of and commitment to the Council's equal opportunities policies and ability to put into practice in the context of this post.	E
Understanding of and commitment to achieving the Council's staff values and ability to put into practice in the context of this post.	E