

Person Specification

Job Title	Street Pop' Outreach Worker
Grade	SO1
Service/Section	Safer Spaces & Integrated Enforcement
Directorate	Housing and Safer Communities

Method of Assessment: AF= Application Form, T = Test, I = Interview, V = Vetting
Shortlisting Criteria: Essential criteria assessed via AF should be used to shortlist.

Criteria	Method of Assessment	Essential/ Desirable
Knowledge		
An understanding of the need to use intervention plans, to enable people to successfully access housing and support services.	AF / T / I	E
Awareness of and commitment to safeguarding practices and policies, and ability to promote safeguarding among vulnerable clients and colleagues.	AF / I	E
Knowledge of drug and alcohol services across The Royal Borough of Greenwich.	AF / I	D
A working knowledge of the Homeless Reduction Act 2017 and the Housing Act 1996 in relation to homelessness.	AF / I / T	D
Skills and Abilities		
Ability to calculate risk and implement safety procedures when engaging with clients.	AF / I / T	E
The ability to use and develop monitoring systems to record all aspects of the project including; actions, outcomes and referrals.	AF / I	D
Strong IT skills including proven experience of using Microsoft Office and be able to use databases relevant to your case load.	AF / I	E
Experience		
Experience of engaging positively with rough sleepers, drug users, street drinkers or other vulnerable groups.	AF / I	E
Experience of providing support, advice and advocacy and the ability to assess clients' needs.	AF / I / T	E
Experience in partnership working and establishing positive relationships with relevant agencies.	AF / I	E
Experience of engaging successfully with challenging people, for example people who have complex needs, people who are reluctant to discuss their needs, and people who are angry and confused.	AF / I	E
Equal Opportunities		
11. Awareness of and commitment to the council's equal opportunity and diversity practices and policies, and ability to promote diversity and treat colleagues and clients fairly and with respect.	AF / I	E