

## Person Specification

<b>Job Title</b>	Environmental Health Officer- Residential Services
<b>Grade</b>	PO2
<b>Service/Section</b>	Environmental Health Residential Services
<b>Directorate</b>	Housing and Safer Communities

**Shortlisting Criteria:** Essential criteria assessed via application form should be used to shortlist.

Criteria	Essential/ Desirable
<b>Knowledge</b>	
Detailed knowledge of current and proposed, and ability to interpret, legislation relevant to Environmental Health and in particular Housing and with demonstrable knowledge of enforcement within this field.	E
Knowledge of POCA, the use of enforced sale and compulsory purchase.	D
Knowledge of intelligence led approach to enforcement.	E
<b>Skills and Abilities</b>	
Ability to plan, manage, balance reactive and programmed work streams and meet performance targets.	E
Excellent verbal and written all round communication, diplomacy and interpersonal skills including ability to present information to an audience and evidence in court.	E
Demonstrable understanding of customer service care and ability to learn from mistakes and contribute to service improvements and the ability to balance quality and quantity of work.	D
Capable of balancing educational, advisory and enforcement approach. Good understanding of and ability to work to the Regulators Code	D
Capable of undertaking high risk site investigations and able to keep clear and accurate records.	D
Ability to create and sustain effective partnerships with internal and external partners e.g. Police, HMRC, EA other LA's etc.	D
Daily access to a car and a full UK driving licence.	E
Able to attend events and meetings outside normal working hours, including early morning inspections under warrant (raids) and contribute to the Council's response to civil emergencies	E

Experience	
Diploma/Degree in Environmental Health or equivalent.	E
HHSRS (Housing Health and Safety Rating System) certified.	E
Experience in Environmental and specifically regulatory experience in Private Sector Housing/HMO's including licensing.	E
Experience of PACE, conducting interviews under caution, preparing evidence and obtaining warrants.	D
Equal Opportunities	
Understanding of and commitment to the Council's equal opportunities policies and ability to put into practice in the context of this post.	E
Understanding of and commitment to achieving the Council's staff values and ability to put into practice in the context of this post.	E