

ROYAL BOROUGH OF GREENWICH

JOB DESCRIPTION

DEPARTMENT Housing & Safer Communities

SECTION Housing Needs and Tenancy

GRADE PO9

POST DESIGNATION (TITLE) London Ending Homelessness Sub-Regional Implementation Lead

Job Summary:

The Sub-regional Implementation Lead is one of five: one for each sub-region in London. They will be a critical part of a Core Delivery Group (hosted across London Councils, the GLA, and partners) responsible for coordinating delivery of the London Ending Homelessness Accelerator Programme. The programme has been designed to identify and mobilise opportunities to sustainably prevent homelessness in London through better system coordination, capacity building, improved use of data, and a stronger understanding of what works.

The creation of this post represents the critical step towards new ways of working in London, with greater strategic coordination that can maximise our collective impact. This requires London's sub-regions to build the capacity to improve collaboration, joint commissioning and pooling of resources, and to support strategic and integrated working on all forms of homelessness. Funding is initially available for 18 months, but with the expectation that sub-regional working will deliver better and more cost-effective services that will ensure ongoing support from boroughs.

Purpose of Job:

To be responsible to Assistant Director Housing Needs & Tenancy:

- i) To lead implementation of the London Ending Homelessness Accelerator Programme at a sub-regional level, working collaboratively with local authorities, the Greater London Authority (GLA), the London Office of Technology and Innovation (LOTI), and other key partners.
- ii) The postholder will drive the development of effective sub-regional structures, partnerships, and delivery models to strengthen collaboration, improve data use, and embed sustainable approaches to preventing homelessness. They will play a key role in aligning local and regional priorities, enabling joint commissioning, and building the capacity needed for long-term system change.
- iii) Through strategic leadership, coordination, and relationship management, the postholder will help ensure that London's collective efforts deliver greater impact, efficiency, and value for money in tackling homelessness and rough sleeping across the capital.

Manages up to 5 directly managed staff.

Manages up to 5 indirectly managed consultancy/contracting staff.

Main Duties:

1. Lead the establishment and/or evolution of robust sub-regional governance and delivery structures, collaborating with senior leaders across the sub-region to foster high-impact partnerships and secure strategic commitment from boroughs, providers, and key stakeholders to support and resource shared priorities.
2. Work collaboratively with peers and senior managers and elected Members across sub-regions to align the development of sub-regional infrastructure, whilst delivering bespoke sub-regional priorities.
3. Identify, scope and advocate for investment in sub-regional homelessness prevention capacity, articulating a clear value proposition and evidencing progress to build long-term sustainability.
4. Provide high-quality policy advice, strategic recommendations, and insight-led briefings to inform sub-regional commissioning strategies and operational delivery to improve collective impact and value for money
5. Lead the development of cross-borough procedures, needs assessments, protocols, service design, and delivery frameworks, building consensus and obtaining agreement across multiple authorities and governance levels to deepen collaboration
6. Build sub-regional infrastructure and teams, including directly managing support roles where appropriate, and providing leadership and supervisory support to postholders contributing to sub-regional delivery, including across borough boundaries
7. Work with LOTI to facilitate data-sharing and collective insight development to build a shared understanding of sub-regional performance, pressures, and population needs.
8. Develop and oversee programme delivery frameworks, including timelines, performance indicators, and risk mitigation strategies to ensure delivery at pace and scale.
9. Monitor and report on delivery progress against key milestones, providing assurance to sub-regional boards, governance bodies, and funding partners.
10. Build and maintain strategic relationships with key Central Government advisors, health representatives, and place-based voluntary sector partners, to influence policy, share intelligence, and align regional approaches.
11. To undertake any other work appropriate to the level and general nature of the post's duties. Key tasks and accountabilities are intended to be a guide to the range and level of work expected of the post holder. This is not an exhaustive list of all tasks that may fall to the post holder and employees will be expected to carry out such other reasonable duties which may be required from time to time.

12. Where necessary for the job role or appropriate for continued development in the role, the post holder may be required to participate in training and development courses made available via the Council's Apprentice Levy funding.
13. To undertake all duties with due regard to the provisions of health and safety regulations and legislation, Data Protection/GDPR, the Council's Equal Opportunities and Customer Care policies.
14. To perform all duties in line with Council's staff values showing commitment to improving residents lives and opportunities, demonstrating respect and fairness, taking ownership, working towards doing things better and working together across the council.
15. To ensure that appropriate levels of emergency planning and business continuity management preparedness are in place for the service, and that your teams are appropriately briefed on their roles in an emergency."
16. To be responsible for undertaking employee investigations, hearings and appeals in line with the RBG policies and procedures.
17. Responsible for providing mentoring opportunities to junior staff (e.g. graduates, apprentices etc.)
18. This post does not require a DBS
19. To undertake supervision/management of staff as and when required.
20. You may be required to undertake alternative, additional or ancillary duties from time to time or transfer to another service department within the Council as the Council may reasonably direct to meet service user demand in the event of a crisis or emergency.

Designation of the Post to which the Post-Holder normally reports to: Assistant Director,
Housing Needs & Tenancy